

# MBG VoIP CDR Collector

As more companies begin to implement and use Voice over IP (VoIP), it is still possible to collect the same call detail information recorded from standard PBX connections. MBG VoIP CDR Collector has been designed to record call information on voice over IP (VoIP) phone calls made through the Cisco Call Manager. Once the data has been collected, it is then processed and fed into MBG's Web-based telecommunications expense solutions.

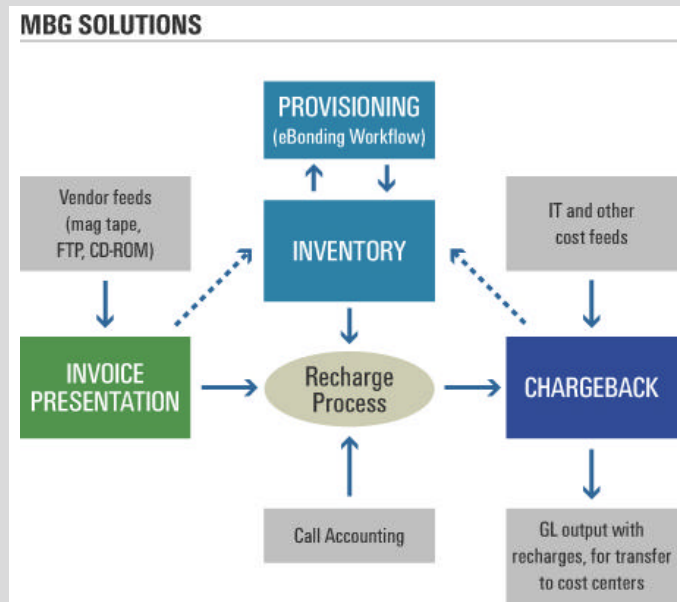
**The call detail being recorded through the MBG VoIP CDR Collector includes and is not limited to:**

- o Length of the call
- o Date and time of call
- o Where the call originated and terminated
- o Call transmission method
- o Information calls made on network and off network

## Installation and Operations

The MBG VoIP CDR Collector software is easily installed on the client workstation or server. The software runs automatically and has the ability to recover data lost due to operating system failures or network outages. Files can be sent automatically to MBG via FTP and secured through industry standard encryption.

The MBG VoIP CDR Collector expands MBG's current line of CDR collection capabilities for clients using VoIP platforms. As client technology needs change, MBG has the ability to readily expand its current CDR collection capabilities.



## Key Features

- o Can interface with multiple Call Manager clusters and keep data logically separated (by MBG SiteID's)
- o Generates quality assurance logs which allow MBG to validate collection processes
- o Easy installation and seamless integration
- o Comprehensive and easy-to-use configuration interface
- o Ability to create CDR data snapshots
- o Operates on all Windows platforms 2000 and higher
- o Full technical support is provided by MBG