

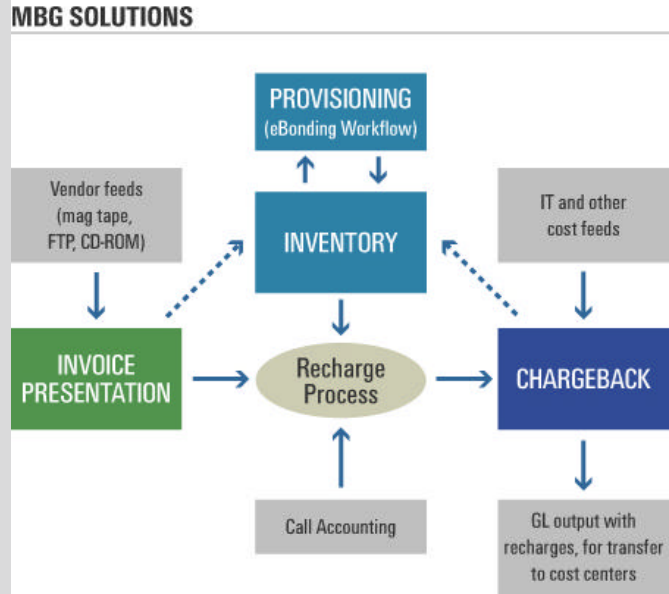
Provisioning

MBG's web-based circuit provisioning system employs best of breed functionality to allow users to place and track orders for telecom circuits. It will allow you to reduce the costs and time associated with ordering, and provide better service to internal customers.

Users place orders via flexible customer forms which can be routed via the company hierarchy for approval, and finally be sent to the service provider to fill the order. The system is easily configurable to your specific business processes and rules.

The provisioning system uses XML to communicate with AT&T's eBonding ordering gateway, allowing clients to quickly place and track orders online. For other service providers, orders can be sent via a wide range of methods, including XML, fax, or email, depending on the convention. Because the system is completely web-based, it is easily accessible throughout an organization.

The provisioning system seamlessly integrates with other MBG solutions, including our Inventory system, which is updated with new orders and items that are changed or removed. The online Inventory system is available for comparison with invoices in MBG's Invoice Presentation system, allowing for invoice validation. Costs can be charged back via seamless integration with MBG's Chargeback system.



Features

Flexible customer forms to input order information.

The screenshot shows a web browser window titled "Provisioning - Microsoft Internet Explorer" displaying a "Circuit Order - New (Now)" form. The form includes fields for Customer Order Number, Vendor Order Number, Date Entered, Customer Code, Issue Date, Circuit Type, Activity Type, Current Status, and Circuit ID. It also features a "Recharge Process" section with fields for Vendor, Vendor Contact Name, Vendor Contact Phone, Vendor Contact Fax, Vendor Contact E Mail, Vendor Scheduled Install Date, Contact Name, Contact Phone, Contact Fax, Contact E Mail, Sent To Name, Sent Method, Circuit Completed Date, Install Date, Effective Date, Last Changed By, and Last Changed At. The form is designed for flexible customer input.

